

BaseCamp International Centers

Participant Terms and Conditions

1 Responsibility

BaseCamp International Centers acts only as an agent for the accommodation providers, organizations and transportation companies that we use abroad. We do not accept responsibility for any damage, loss, injury or other irregularities in connection with any transportation, accommodation or other service provided.

BaseCamp International Centers will provide a full refund for any program which is cancelled by BaseCamp in its entirety. Other expenses incurred by a volunteer such as flight and insurance are not covered by BaseCamp International Centers in the event of a program cancellation. As such, volunteers are strongly encouraged to purchase trip cancellation insurance to cover these additional expenses.

Special requests and dietary restrictions will be accommodated where possible but cannot be guaranteed.

For the Independent Volunteer Program, BaseCamp International Centers agrees to provide the following services:

- Airport reception on arrival
- Transfer to BaseCamp
- Orientation & language training for up to 7 days
- Accommodation during orientation and training
- Accommodation during volunteer placement
- 3 Meals per day during orientation and training
- 3 Meals per day during placement
- Connection to an organization seeking volunteers
- On-going emergency and placement support
- Additional language training if selected

For Group Programs, BaseCamp International Centers agrees to provide the services listed as included for the program.

For volunteers only being connected with a placement, the only service that BaseCamp International Centers agrees to provide is the connection to a placement. None of the overseas services are included in the 250 USD placement connection fee.

BaseCamp International Centers is separate from the organizations with whom volunteers work. As such, BaseCamp International Centers cannot control activities that take place during a volunteer placement. BaseCamp staff are available to work with volunteers and organizations to help ensure an effective placement experience. However, in the event that a placement is not meeting the expectations of a volunteer, the volunteer must bring this forward with a BaseCamp staff and request a change of placement.

Refunds will only be issued in cases where BaseCamp International Centers failed to deliver any of the aforementioned services.

As BaseCamp International Centers often must pay for services in advance for volunteers, no refunds will be issued for a decreased program duration once a volunteer has arrived overseas.

2 Code of Conduct

You are expected to act in accordance with all local laws while you are participating in a program. You should be aware that in many countries where you may work, penalties for crimes such as possession and/or trafficking of contraband substances are very severe and range from long-term imprisonment to death. Failure to act in accordance with these local laws will be considered a breach of this contract and will result in your immediate dismissal from the program. If such a case were to arise, we accept no liability or responsibility for you, financial or otherwise.

As a volunteer, you may be working closely with members of the community that you have come to assist. You are expected to respect and abide by the local cultural customs as much as possible. While we recognize your right to have an opinion that differs from the communities that you will be working with, we request that you not attempt to force your opinion on the community and its members. Aggressive, belligerent assertion of your opinion on matters of religion or cultural norms will not be tolerated and will constitute a breach of this contract. In such a case, you may be removed from the program. If such a case were to arise, BaseCamp International Centers accepts no liability or responsibility for you from that point on, financial or otherwise.

While consumption of alcohol or other legal inebriates is permitted (provided that consumption of these substances is in accordance with all local laws), we require that this is kept within reasonable limits. If you are jeopardizing your safety or the safety of others, or your actions are not in accordance with locally acceptable behaviour, you may be requested to leave your program. If such a case were to arise, BaseCamp International Centers accepts no liability or responsibility for you from that point on, financial or otherwise.

3 Receiving Payment for Volunteering

Some organizations may offer you an allowance or payment in exchange for your volunteer work. This is entirely at their discretion and is beyond our control. As a participant in our placement program, you agree to never request any remuneration, financial or otherwise, in exchange for your volunteer work. Should such a payment be offered to you and you choose to accept this payment, you agree to pay all applicable taxes, act in accordance with all local laws governing such activities and ensure that you are not acting in violation of the terms of your visa. Should you breach the terms of your visa by working for pay, you risk immediate removal from your placement, deportation from the country, fines and/or imprisonment. Therefore, we strongly recommend against receiving payment for the work that you do abroad and if you choose to disregard this warning, you do so entirely at your own risk.

4 Visas and Travel Documentation - (Please read carefully)

Both Tanzania and Ecuador require a special visa for volunteering. These costs have varied widely over the last several years but can range from 75 USD to 550 USD. Your pre-departure information will provide details about how these visas are acquired and their current costs. However, these costs are not within our control and can change without notice. As such, we cannot guarantee that the visa fees will not change from what is listed in our materials. The cost of these visas is not included in our program fees and is the responsibility of the volunteer.

The other countries in which we work do not have a visa specifically designed for short to mid-term volunteers. Therefore, most of our volunteers come on a tourist permit or visa. The details regarding the process to acquire these permits or visas and their associated costs will be outlined in our pre-departure materials but can change over time without notice. As such, we cannot guarantee that the visa or permit fees will not change from what is listed in our materials. The cost

of these permits or visas is not included in our program fees and are the responsibility of the volunteer.

Volunteers are also responsible for ensuring that they have a valid passport that will not expire for at least 6 months after their scheduled return from their host country. Please note that volunteers will need to have this passport in order to receive their visa and it can take several months to apply for these documents, so your prompt attention to these documents is essential.

5 Payments and Cancellation

To register for a program, you must submit your non-refundable registration fee of USD 250.00. If we cancel the program we will refund this deposit. However, if you remove yourself from the program for any reason, this deposit is non-refundable.

Final payment is due 60 days prior to the scheduled start date for your program. While we will do our utmost to minimize any penalties charged, there are some irrecoverable costs associated with your program. As a guideline, the following penalties will be considered the costs incurred with cancellation, late payment or program alterations:

	More than 60 days	30 to 60 days	Less than 30 days
Registration Fee	100% Transferable Non-refundable	Transfer Fee \$150.00 Non-refundable	Transfer Fee \$150.00 Non-refundable
Final Payment	100% Transferable 100% Refundable	Transfer Fee \$150.00 50% Refundable	0% Transferable 0% Refundable
Late Booking Fees	No Fee	\$50.00	\$75.00
Late Change Fees	No Fee	\$50.00	\$75.00

Program fees paid less than 60 days prior to arrival are subject to a Late Booking Fee of 50 USD. Program fees paid less than 30 days prior to arrival are subject to a Late Booking Fee of 75 USD.

Changes to a program made less than 60 days prior to arrival are subject to a Late Change Fee of 50 USD. Changes made to a program less than 30 days prior to arrival are subject to a Late Change Fee of 75 USD.

All prices are listed in US dollars (USD) unless otherwise noted.

6 Vaccinations, Inoculations and Medical Advice

It is your responsibility to seek medical advice regarding the vaccinations and inoculations that are appropriate for a visitor to your host country. While we include a list of these shots that have been recommended to us by the Ontario Health Clinic, you must recognize that we are not medical experts and in no way should this list be viewed as qualified medical advice. It is only included to provide you with a guideline of what to expect when you do meet with a medical professional prior to your departure.

It is also your responsibility to ensure that you have met with a medical professional regarding your personal fitness and that they have indicated that you are in appropriate physical condition to take part in your program.

You are also responsible for ensuring that you do not take part in any activities that would jeopardize your health and safety and if at any point on your program you feel that an activity is putting you at risk, you must discontinue your participation in those activities immediately. Should you choose to participate in an activity that you feel is unsafe or in any way jeopardizes your personal well-being, you are doing so completely of your own choosing and against our recommendations.

7 Alterations to Program Content, Location, Duration or Activity

Many of our programs take place in countries and regions where external influences beyond our control may force us to alter the content, location, duration and/or activities of your program. Some of the factors that may contribute to these changes include but are not limited to the following: war or other military conflict, acts of terrorism or threats of such acts, epidemics, severe weather, fire, riots, natural disasters and any other circumstance that threatens the safety and well-being of you or other participants. While we will do our best to make alternative arrangements for you if such a case were to arise, we cannot guarantee that another placement will be available for you. Given that exposure to these risks is a part of travelling and volunteering abroad, we cannot offer refunds or be held responsible for any costs that you might incur were such a situation to arise.

BaseCamp International Centers also reserves the right to change accommodation providers without notice should it be required. As such, while uncommon, volunteers may need to move from one accommodation provider to another at some point during their program.

Periodically, an organization may choose to shorten a volunteer placement or to alter the tasks that they require of a volunteer. These actions are beyond the control of BaseCamp International Centers and in such cases, BaseCamp International Centers will work with the volunteer to find a suitable alternative placement. As these actions are beyond the control of BaseCamp International Centers, no refunds will be issued for changes to the content or duration of a placement made by an organization.

8 Personal Information & Criminal Record Checks

All volunteers are required to produce a criminal background check. Volunteers can acquire a background check from their local police station. Sometimes a fee is charged for this background check. In such cases, this fee is not included in the program fees and is the responsibility of the volunteer.

There may be occasions where we need to transfer this or other personal information provided to us by you or your references to organizations in your host country. In such cases, we cannot guarantee the security of this information. Your selection of the 'I Accept These Terms & Conditions' button below serves as your explicit consent for us to transfer your personal information to any organization that we decide should view it.

9 Consent to use Photographs

On your program, any photographs taken of you by us are to be considered our property to be used in any way that we choose. This includes being published in our brochure, on our website, on posters, in commercials or in any other medium that we choose. We can use these photos of you with or without a reference to you noted beside the photo as we choose. The same applies to any

photos of you submitted by you or another volunteer to BaseCamp International Centers. Should we choose to use a photo of you in any of the above-noted ways, you are not entitled to compensation of any type, financial or other.

10 Termination of Agreement

We retain the unilateral right to terminate this agreement in any of the following situations:

1. We, or the organization you are working with, find that you are not fulfilling your obligations.
2. Your behaviour is not in accordance with our code of conduct (Section 2).
3. You refuse to follow the reasonable requests of your program coordinator or in-country coordinator.
4. You are discovered to have made a false statement or omitted a material fact in any correspondence with us.
5. You are convicted of any criminal offence while on your program, or you are witnessed by our staff or representatives to have taken part in an illegal activity.

If we terminate this agreement for any of the reasons noted above, you are expected to make your own arrangements for your return home or for the duration of your stay in the host country. We are in no way responsible for providing you with assistance in these matters financially or otherwise.

11 Release and Assumption of Risk

By selecting the 'I Accept These Terms & Conditions' button below, you are indicating that you accept these terms and conditions and you are confirming that you have made yourself fully aware of all risks, including those that may not have been covered in this contract, associated with your participation in a BaseCamp International Centers program. You agree to assume complete responsibility for these risks, recognizing that some of these may lead to property damage and loss, bodily injury, sickness, disease, mental trauma and death. You assume complete responsibility for these risks and for the injuries that may occur as a result of these risks even if injuries occur in a manner that is not foreseeable at this time. You realize that by voluntarily assuming these risks, you will be solely responsible for any loss or damage that you sustain, including personal injuries to you, damage to your property, or damages arising out of death.

You are aware of the risks inherent in observing and/or participating in the activities offered in this program. On behalf of yourself, your family, executor, heirs and administrators, you willingly and knowingly ASSUME COMPLETE RESPONSIBILITY for all risk of physical injury in any way related to your activities, and you hereby release BaseCamp International Centers, its partners, employees, agents, representatives and program administrators from any and all liability arising from your involvement in this program.

12 General

This agreement and the rights and obligations of all parties are governed by the laws of the Province of Ontario without regard to any conflict of law principles. Any dispute regarding the enforcement or interpretation of this contract shall be brought forth in the Ontario Provincial Court.

In the event that any provision of this contract or the application thereof to any party or circumstance be finally determined by the court to be invalid or unenforceable, the remainder of the contract and the application thereof shall not be affected.

We may assign this contract or any of its rights or delegate our obligations to any third party without your express written or verbal consent. You may not assign this contract or any of its rights

or delegate its obligations without our prior written consent. This contract and the registration form constitute the entire agreement between us and you with respect to your participation in a BaseCamp International Centers program. These supersede all inquiries, proposals, agreements, negotiations and commitments whether written or oral prior to the effective date. Any future alterations to this agreement can only be made in writing and must be signed by both parties.

By selecting the "I Accept These Terms & Conditions" button below, you indicate the following:

1. You have read and fully understood this contract.
2. You intend that this contract be legally binding and enforceable against you and your family, estate, heirs and legal representatives.
3. You intend that this contract benefit us.
4. You confirm that you are eighteen (18) years old, fully competent, and entering into this contract voluntarily.

Confirmation

I confirm that to the best of my knowledge all information that I have provided in my online application and via any other means is true and accurate. By selecting the "I Accept These Terms & Conditions" button below, I hereby confirm that I have read and completely understood the terms and conditions, cancellation fees, likely conditions at my placement and all inclusions and exclusions for my particular placement as indicated on the BaseCamp International Centers website and in these terms and conditions.

I recognize and understand that selecting the "I Accept These Terms & Conditions" button below is my legally binding agreement to the above-noted terms and conditions. By continuing with this application form, I willingly and knowingly waive my right to recover compensation through the courts or otherwise.

WARNING: This agreement is legally binding. By continuing with your application you are accepting these terms and conditions and you waive your right to recover compensation through the courts or otherwise, for any personal injury, mental trauma, damage to your property, or for your death, being caused by the above noted risks or other risks not noted herein, even in the case that it is determined that your injuries were incurred or worsened as a result of negligence on our part.